

Correspondence with NYC Officers - car parks and fly posting May and June 2024 and sundry info

Email.

Subject: RE: Helmsley Market Place Events 2024 (bold by clerk – possible charges on way for event use of car park)

Steve Brown1 <Steve.Brown1@northyorks.gov.uk>

Thu, 30 May, 10:44

to Victoria Ellis - Clerk - Helmsley Town Council, Adrian Hamilton, Charlotte Grayshon

Dear Adrian,

Thank you for your enquiry. AS you know LGR was a huge undertaking and worth just reminding ourselves of what happened, where we are now and what the next 12 months looks like as follows:

LGR

Parking Services was tasked with delivering a joined up parking service that was safe and legal which was achieved. For the districts this didn't really alter On Street parking and enforcement arrangements except that the Service level agreements that existed between the County Council and the district and borough council became the sole responsibility of the new council. More trick was the joining of the operation and administration of the 143 or so car parks which belonged to the borough and districts.

Post LGR

The next 12 months until April 24 was posted as 'Business as Usual', easy to say but was none the less complex and still remains so today but in the back a lot of work was being done to restructure services and I am happy to report that parking services is now just completing its restructure. You may not be aware of the way that car parks were administered by the districts and boroughs and I can say that by and large there were no dedicated parking staff running and administering the car parks and equally very fractured budgets were allocated by the districts and boroughs which did vary very much around the whole council area but has meant that in the last 12 months a new parking service is attempting to stitch together a quilt of different arrangements and we are nearly complete.

Next Phase

Over the next 12 months or so the council continues to restructure how our finances work and join former budgets under 1 roof but it does take time, **equally such things as event planning, parking strategy and policy will all be reviewed and new ones will be promulgated** and communicated to all of the stakeholders but for the time being any arrangements that you previously had regarding the events that you have planned will still be honoured in the way that you are familiar with and in the next few weeks a parking structure containing contacts will be sent out so that you will know who to contact with your enquiries. It has been identified already that any strategy or policy will vary according to the needs of the region, so Scarborough and Harrogate has very different needs to say Helmsley but there will be some common policies that will apply equally across the council so a big task.

So for this year no need to worry, you can ahead with your planning as you have always done but the contact details will have change and the lead officer for car parks is Charlotte who is also copied into this email. Cheers.

Steve

Steve Brown

Head of Parking Services

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Email from Adrian Hamilton, Market Towns Officer, 30th May 2024 in response to email from Parking Lead Councillors, HTC. (note Mr Hamilton will have a new role in June).

I will respond to the below in order and for continuity I have attached the recent correspondence from head of parking services to the town council . This may also give context and understanding of the way forward . I have copied in Charlotte Grayshon who is the operations manager for car parks for future reference (Please going forward direct all car park enquiries to Charlotte)

Point 1 : Please note that the gates are not closed due to the signage (information on the gates is also replicated at all pay and display machines , the signage on the gates was applied for when the gates are

closed) The gates and barriers were installed following many complaints from residents and town council due to motor home parking (anti-social behaviour) (Received when RDC was the lead authority) . In addition, Ryedale District Council carried out a risk assessment and decided to suspend all motor home overnight parking due to a fire safety risk. The plan was to close areas off after 18.00 the top two car parks but leave open the lower car park . To ensure motor homes didn't just park in the lower car park. Height restricted barriers were installed to combat . We as RDC were intending to recruit a car park assistant to close these and other gates around the district that have restricted opening times . Sadly, we then hit LGR and all recruitment was suspended for these posts until the heads of departments (i.e. parking services) were appointed . The decision on this now sits with Charlotte and parking services.

Point 2 The height barriers were constructed using dot GOV guidelines for such items and do follow the required legal height. Service vehicles were given access procedures to empty the 1 bin that required access . (This currently is applied, and we have had no service complaints from Streetscene) In relation to the posts that were installed for the new car park directional signage . These were following again a quantity of complaints from residents that the car park was confusing and had way too many signs. The Planned directional signage would have simplified this and removed 14 old signs to make the wayfinding match the current wayfinding signs in the car park. We liaised with national parks prior to the install who were happy for us to proceed however later we were then told we must apply for advert consent due to the size. In light of the request to apply the sign has been taken down and stored. We will pass the requirement to apply for advert consent over to parking services to follow this through if they wish.

Point 3 . It is not NYC intention to litter or breach any form of town and planning act in relation to signage. As I am aware the only signage we apply are (Planning Instructions ,Highways notifications, relevant signage in relation to dog fouling , litter or legal act notices) It may be challenged in relation to litter and fouling notices, and you need to address this with the environment team as this usually is off the back of complaints from residents. In relation to Borough Beck bridge, I cannot comment as I am not sure what the anger refers to and doesn't fall under my remit

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Email from Adrian Hamilton May 2024 about signs in Helmsley.

I have passed your concerns across to Drew who is head of Environmental Enforcement Services . Your concerns now seem to be creating a pattern across the area . I appreciate that it's the time of year for events however fly posting in selected areas is getting out of hand. If you recollect, we had approved by Richard Marr in highways (MAPS meeting 2022) for council officers to remove signs and posters off highways street furniture and if (A) they were deemed as dangerous or (B) Distracted the driver from his task of driving . Martin Barker would normally deal with these however he has been off work for a period

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Flyposting (NYC contact for area on extended leave, dangerous/distracting signs should be dealt with by NYC)

Sorry you're having some issues regarding flyposting.

From an environmental enforcement perspective, we consider fly-posting case by case based on a number of risk factors to ensure any response is proportionate primarily safety, as explained below.

Currently there isn't a named officer that would deal with incidents around Helmsley. Any incidents are best reported using the link below:

[Report graffiti and fly-posting | North Yorkshire Council](#)

Regards

Drew Fussey

Environmental Enforcement Manager

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Other info May/June 2024

Fly Posting falls under Community Enforcement

Chris Harper - Senior Enforcement Officer chris.harper1@northyorks.gov.uk

Martyn Barker – Community Enforcement Officer martyn.barker@northyorks.gov.uk (part-time, role includes fly-tipping and dog fouling).

North Yorkshire Council does not have any guidance available on signage and fly posting apart from the law and Adrian Hamilton contacted a senior officer in May about this. York City Council does - [link](#), .gov.uk has advice but it's a few years old and some references say it's been withdrawn.